ATTACHMENT K3
SHIPPING YOUR POV

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A. INTRODUCTION

This Attachment provides you with information on Shipping Your Privately Owned Vehicle (POV) under the Global POV Contract (GPC). The successful movement of your POV is not a matter of chance. It is a result of advance preparation and planning. It’s your POV. Ask questions. Be involved. Read what you sign. Contact your local Transportation Office (TO) prior to making any plans to ship a POV. This Attachment has been reviewed by the Per Diem, Travel and Transportation Allowance Committee In Accordance With (IAW) Department of Defense Directive 5154.29, DOD Pay and Allowances Policy and Procedures as PDTATA Case 090628.

B. MILITARY SERVICE INSTRUCTIONS

In addition to instructions contained in this brochure, the shippers and Service TOs are governed by instructions established by the sponsoring Service, the Joint Federal Travel Regulation (JFTR) and the Joint Travel Regulation (JTR). This brochure does not apply to United States (US) Coast Guard civilian employees as their allowances are governed by the Federal Travel Regulation and Department of Homeland Security regulations.

C. WHO CAN SHIP A POV- ENTITLEMENT

You may be authorized to ship a POV if:

1. You are a Uniformed Service Member:
   a. Ordered to make a Permanent Change of Station (PCS) to, from, or between Outside Continental US (OCONUS) Permanent Duty Stations (PDSs);
   b. A change in a ship’s home port is authorized; or
   c. When specific conditions are met dealing with Continental US (CONUS) to CONUS transportation of a POV.

2. You are a Department of Defense (DOD) Civilian Employee:
   a. Transferred in the government’s interest
   b. A new appointee; or
   c. A student trainee assigned to first PDS.

3. Upon Retirement or Separation. For POV transportation upon Retirement or Separation the "new PDS" is the military member’s authorized Home of Selection under the JFTR, Paragraph (Para.) U5130-A1, Travel to HOS Authorized, or Home of Record (HOR)/Place from Which Called (or Ordered) to Active Duty (PLEAD) under JFTR Para. U5125, Separation from the Service or Relief from Active Duty except for Discharge with Severance or Separation Pay. The time limit for shipping a POV is the same as travel and HHG transportation limits (JFTR Para. U5457, Time Limitation for Transportation of a POV), one year from date of retirement/separation with severance pay or 180 days from date of separation.

   NOTE: Military members electing to retire/separate in the overseas area are subject to the import/customs fees of the host Government. Some fees have been known to be extremely high. Contact your local Personal Property Shipping Office (PPSO)/Personal Property Processing Office (PPPO) for additional information.

D. RESTRICTIONS

1. Only one POV owned or leased by you or your dependent and for your personal use may be shipped to your new duty station at Government expense.

2. Transportation of one POV at government expense is not to exceed 20 measurement tons. To calculate the measurement ton of your POV, multiply the length times width times height (all in
inches) then divide by 1728 (gives you the cubic feet of your POV) then divide by 40 to obtain your POV measurement ton \((\text{L} \times \text{W} \times \text{H} / 1728 = \text{Cubic Feet/40} = \text{MT})\).

3. If you desire to make your own arrangements to ship an additional POV commercially, consult your sponsor and TO for any restrictions. You may have to pay an import duty on a second POV. Contact your local TO for specific details.

4. There may be restrictions/prohibitions to import POVs into the country you are moving to. These restrictions/prohibitions can range from vehicle type to color and/or condition. You must review the Personal Property Consignment Instruction Guide (PPCIG) at \(https://tops.ppcigweb.sddc.army.mil/ppcig/menu/home/warning.do\) and determine if restriction/prohibitions exist. You may also check with your local PPSO/PPPO regarding these restrictions/prohibitions.

E. COMBINING POV WEIGHT LIMITATIONS WHEN HUSBAND AND WIFE ARE MILITARY MEMBERS

1. The 20 measurement ton limitation in the JFTR may be combined to transport one larger POV at government expense in lieu of transporting two POVs for an eligible member-married-to-member couple during the transfer of both members, each under a PCS authorization/order.

2. Payment for transporting the vehicle may not exceed the total cost the government would have incurred if each member had transported a vehicle of 20 measurement tons through the designated POV loading port/Vehicle Processing Center (VPC).

F. TRANSPORTATION METHODS

1. Government/Commercial Transportation:
   a. Transportation of a POV may be by government/commercial means as authorized by law. A military member traveling with the vehicle via ferry is covered in the JFTR.
   b. The government determines the transportation mode.

   **NOTE:** Transportation of a POV by air is not authorized at government expense.

2. Personally Procured Transportation (Civilian employees only):
   a. If POV transportation is authorized at government expense and the civilian employee personally arranges transportation, reimbursement is limited to the employees’ actual expenses, not to exceed the POV transportation cost from port/VPC serving the authorized origin point to port/VPC serving the authorized destination (See JTR Para. C5224, Shipment Methods). Travelers who personally arrange for POV transportation (i.e., contract directly for the POV to be moved) are entirely responsible for all issues related to (e.g., the Status of Forces Agreement, Import/export processes, tariffs, customs and use of US carriers under the Voluntary Inter-modal Sealift Agreement Program), when required.

G. SIZE LIMITATIONS

A member/employee who desires to transport a POV that exceeds 20 measurement tons must complete and process the DD Form 139, Pay Adjustment Authorization, **Figure K3-1**, or DD Form 1131, Cash Collection Voucher, **Figure K3-2**, to pay the excess transportation costs unless the POV is required by the member/dependent(s) for medical reasons.

**NOTE:** Excess costs will be collected IAW Service regulations.

H. INSURANCE AND LICENSING

1. **US.** Insurance and Licensing, if required, will be the responsibility of the member/employee. In some States, armed forces or host nation vehicle registrations, license plates, and licenses either
are not valid or are valid for only a very short time. Arrange to obtain these items prior to taking delivery of your POV. Most state motor vehicle divisions will accept registrations of POVs by mail. If you are returning from overseas, make arrangements prior to leaving your old duty station for the CONUS. You should insure your POV before taking delivery. Coverage must meet minimum requirements prescribed by the state where your next duty station is located. Prior arrangements may save you money, as you will be able to compare prices offered by various insurance companies.

2. **Overseas.** Insurance, taxes, and licensing vary from country to country. The best sources of information are your local TO and your overseas sponsor. Remember, you are responsible for obtaining insurance and licenses and paying any taxes. Be sure to check on these items well in advance of making your shipment. Insurance is often much more expensive overseas; research this matter carefully prior to making your shipment.

I. **WHEN TO SHIP YOUR POV**

1. For Air Force personnel:
   a. POVs will be accepted for shipment if delivered to the port within 90 days after the member/employee or dependent has departed for an overseas tour of more than one year or within 30 days after the departure of the member/employee on an overseas tour of duty of one year or less.
   b. For OCONUS tours of more than one year, when delivery to the port is delayed beyond 90 days and/or less than a year remains on the current tour, the POV may be shipped only with the approval of the OCONUS Commander (CDR).

2. For Army, Marine Corps, Navy, and Coast Guard Personnel:
   a. POVs will be accepted when at least 12 months remain to be served at their current OCONUS duty station at the time the vehicle is delivered to the loading port. An exception is allowed if the OCONUS area CDR or your commanding officer certifies the vehicle is necessary in performance of official duties.

J. **TYPES OF POVS YOU MAY SHIP**

The definition of a POV is:

1. Any motor vehicle owned by, or on a long-term lease (12 or more months) to, a member/employee or a dependent of the member/employee for the primary purpose of providing personal transportation that:
   b. Is licensed to travel on the public highways.
   c. Is designed to carry passengers or household goods.
   d. Has four or more wheels; or, at the member’s/employee’s option, is a motorcycle or moped (applicable if the member/employee does not ship a vehicle with four or more wheels on the same authorization/order).

**NOTE 1:** In the case of a leased vehicle, the member/employee must provide written authority from the leasing company to have the vehicle transported to the new PDS, designated place, or other authorized destination. All requirements stated in the lease are the responsibility of the member/employee. (See Para. K below)

**NOTE 2:** A trailer, airplane, or any vehicle intended for commercial use is not a POV.
K. LEASED POVS

If your POV is leased, or a recorded lien exists in the US, you must provide written approval from the "third-party-in-interest" (leasing company or lien-holder), which provides that the vehicle may be exported. This written approval must be on the leasing company's or lien-holder's letterhead paper, and contain a complete description of the vehicle, including the Vehicle Identification Number (VIN), the name of the owner or lien-holder of the leased vehicle, and the telephone numbers at which that owner or lien-holder may be contacted. The writing must bear an original signature of an official of the leasing company or lien-holder, and state the date it was signed. The written approval must include the leasing company or lien-holder's acknowledgements that return shipment prior to the next permanent change of station is a private matter between the leasing company or lien-holder and you. All requirements stated in the lease agreement are your responsibility.

L. PROPANE TANKS

Vehicles with propane tanks are only accepted when the propane tank is an integral part of the vehicle used to power the engine. If the propane tank is for other purposes and requires considerable cost for removal, the tank must be purged and certified before the POV is turned in at the VPC. A label should be affixed or tagged to the tank. The person turning in the vehicle must produce written authority that the tank is empty or has been purged. The certification must come from an individual or firm authorized to purge propane tanks. New tanks are considered to have met these requirements. Loose tanks such as those used for gas stoves or barbeques, and are readily accessible for removal are not accepted.

M. WHAT YOU MAY SHIP IN YOUR POV

1. Vehicle tools, not to exceed $200 in value.
2. Items such as jacks tire irons, tire chains, fire extinguishers, nonflammable tire inflators, first aid kits, jumper cables, and warning triangle/trouble lights.
3. One spare tire and two snow tires with wheels (either mounted or un-mounted).
4. Portable cribs, children’s car seats, and strollers.
5. Luggage racks and supports.
6. Small items such as thermos bottles, bottle warmers, and car cushions will be packed for transportation by the VPC. Speakers and audio/video equipment in POV or trunk must be bolted down or permanently fixed as part of the POV.
7. Catalytic converters, catalyst components (pellets), oxygen sensors, or pipe segments used to replace converters in overseas areas.

N. WHAT YOU MAY NOT SHIP IN YOUR POV

1. TVs and DVD/VCRs, except factory or permanently installed.
2. Household items and camping equipment.
3. Radios and CD/tape decks not installed as permanent equipment.
4. Accessories not permanently installed.
5. Flammables or hazardous substances (e.g., waxes, oils, paints, solvents, polishes).
6. Any pressurized cans.
7. Citizen Band (CB) radios unless specifically authorized/listed in the PPCIG. Failure to comply with any restrictions may result in your POV being held at the port of discharge until such
equipment has been removed and shipped out of the country. All costs associated with removing your CB radio from your POV and shipping will be at your expense.

8. Consumables and spare vehicle parts will not be accepted for transportation.

O. MEMBER/EMPLOYEE RESPONSIBILITIES

Following these rules will make shipping your POV overseas much easier. Failure to follow these rules may result in your POV not meeting the standards for shipment. If you choose to ship out of an alternate port you may incur an alternate port charge. Contact your local PPSO/PPPO for further assistance.

NOTE: You must review the PPCIG at https://tops.ppcigweb.sddc.army.mil/ppcig/menu/home/warning.do and determine if restrictions/prohibitions exist for importing your POV/Motorcycle into the country you’re moving to.

1. POV Turn-In At Origin:
   a. Ensure vehicle does not have an unresolved “Recall Notice”. The VPC can refuse to accept a vehicle for shipment if the vehicle presents a safety hazard to a VPC employee or its facilities and or equipment. Documentation from a certified mechanic/dealership authorized to perform “Recall Notice” repairs may be required.
   b. Have valid sets of orders/amendments.
   c. Ensure you have sufficient funds available in the event of unexpected delays/expenses to, from, or at the VPC.
   d. Provide written approval from leasing or lien-holder Company authorizing export.
   e. Have in your possession Government/State issued identification.
   f. Ensure your POV contains no more than one-fourth tank of fuel (gasoline or diesel).
   g. Have in your possession proof of vehicle ownership (title or registration).

   NOTE: For Import into the US the vehicle must have a Department of Transportation (DOT) sticker and the Environmental (EPA) sticker attached in the original position on your vehicle. For POVs that do not have the required DOT/EPA identifications, refer to Para. S, Non-Conforming POV of this attachment. For additional information, please contact your local VPC for assistance.
   h. Contact the VPC prior to shipment if PCS is to a remote area that may have limited shipping capability.
   i. Have in your possession a complete set of keys, to include gas cap and wheel lock keys upon delivery to the VPC. Retain a complete set of duplicate keys and have them with you when you pick up your POV. Valet keys will not be accepted.
   j. Turn off or otherwise disconnect installed auto alarm or anti-theft device prior to turn-in.
   k. Certified Power of Attorney or letter of authorization from the member/employee designating someone to act on their behalf. These options do not apply to a spouse who is identified on the members/employees official travel orders. Here is an acceptable example:

         “I hereby appoint (name of agent) as my agent for the delivery of my privately owned vehicle (make, model, VIN) to the appointed military outlaying port, and I appoint him/her my attorney-in-fact to sign all documents required for the delivery of my vehicle for overseas shipment.”
I. Ensure your designated agent has proper Government/State issued identification and all other documentation required to ship your POV.

m. Make sure your POV is in a safe and operable condition when you turn it in at the VPC. Inoperable POVs will not be accepted. POVs with leaks will not be accepted for shipment IAW CFR Title 49. POV brakes must function properly to include the parking brake.

n. Make sure your POV is clean. Dry-vacuum only. The VPC will not accept a POV laden with dirt, soil, mud, water or similar matter, to include the undercarriage. Empty all pockets and compartments.

o. Provide a destination address, phone number and/or electronic mail address where you may be notified that vehicle is ready for pickup. Make sure your POV meets any Host-Nation (HN) emission control and safety standards. Discuss HN requirements with your sponsor and local TO before departing. You may be required to make some modifications prior to shipping your vehicle.

p. Since your POV may be exposed to freezing temperatures during shipment or during storage at the destination terminal, safeguard the cooling system with a permanent-type antifreeze solution. An anti-freeze testing to minus -20 degrees Fahrenheit or lower should be used. (For Arctic areas, contact your sponsor or TO to determine if additional protection is necessary.)

q. An inspector will conduct a joint inspection of the POV with you. When the inspection is completed, you and the inspector will sign the DD Form 788, Private Vehicle Shipping Document for Automobile, Figure K3-3, or commercial equivalent.

r. You will be provided a legible copy of the DD Form 788 or commercial equivalent as a receipt for your POV. Make sure you read the liability statements on the reverse of the DD Form 788, or commercial equivalent POV inspection and shipping form. Keep for your records and in case you need to file a claim.

s. For shipments to Turkey, the customer will be required to provide a vehicle engine number.

2. POV Pick-Up at Destination:

a. Contact the VPC for official confirmation that the POV is on-hand and available for pickup.

b. When you or your designated agent pick up your POV at the destination VPC, you must have:

   (1) Proper Government/State issued identification (i.e., military ID, driver’s license).

   (2) Your copy of the DD Form 788 or VPC provided commercial equivalent of the DD Form 788.

   (3) Complete set of keys.

   (4) Certified Power of Attorney (POA) or letter of authorization from the member/employee designating someone to act on their behalf must be provided at the time of pick-up. These options do not apply to a spouse who is identified on the members/employees official travel orders.

   (5) OCONUS to CONUS: a valid US street address is required to clear US Customs. Each customer is required to present this address at destination prior to receipt of POV by the VPC.
NOTE: Please note that if your vehicle is not picked up within 45 days from the postmarked date of notification of arrival, you are subject to the vehicle being placed in storage at your expense.

3. Loss and Damage.
   When picking up your POV:
   a. Carefully inspect the exterior and interior to determine if there is any new damage.
   b. Ensure items left in the POV at the origin VPC or port terminal are still there.
   c. Carefully and completely list any loss and or damage to your POV on your vehicle shipping document, DD Form 788, or commercial equivalent. Failure to do this may result in no payment for this damage.

P. CONTRACTOR LIABILITY

1. The maximum liability of the GPC contractor for loss or damage to a vehicle is the fair market value of that vehicle at the time of loss or $20,000; whichever is less.

2. For vehicles shipped to the US, fair market value for the vehicle and its accessories will be determined by reference to the retail value in the National Automobile Dealers Association (NADA) Official Used Car Guide for the region in which the member/employee will file his or her claim.

3. For vehicles shipped to destinations outside the US, the fair market value will be the retail value according to the same publication at the US port from which the vehicle was shipped. If the loss is to a vehicle which is not in the NADA Official Used Car Guide, the fair market value will be the retail price in the NADA Guide for that type of vehicle.

4. Who to File a Claim With and When:
   a. POV Contractor within two years of delivery; or,
   b. Military Claims Office within two years of delivery.

5. On Site Settlement.
   a. At the time of delivery, the POV contractor has the capability to immediately settle a claim and pay up to $1,000 (presented in the form of a check) prior to member’s departure.
   b. The member/employee retains the right to file a subsequent claim for loss and/or damage to the vehicle discovered after departing the VPC.
   c. The contractor can have the member/employee sign a partial release of liability for loss and/or damages that are settled directly with the member/employee. All readily visible loss and/or damage will be noted on the DD Form 788, or commercial equivalent, prior to the member/employee leaving the VPC. However, the mere fact that loss and/or damage are not noted on the DD Form 788 at the time of delivery back to the member/employee will not be a valid basis for denial of a claim. The member/employee may file claims for loss and/or damage discovered that is not on the DD Form 788, provided the member/employee can prove that the loss and/or damage occurred due to the negligence of or while in the care, custody or control of the contractor or any of its subcontractors.

6. Inconvenience Claim. An inconvenience claim is a claim for compensation that is above and beyond the customer’s legal entitlement. Government reimbursement for Members and their dependents for rental car expenses when a POV is delivered after the required delivery date is an authorized entitlement. This entitlement does not apply to civilian employees. Government reimbursement to Members under this entitlement will not exceed seven days at $30 per day.
(maximum entitlement $210) and will expire on the date the vehicle becomes available for pick-up at destination. The POV contractor will only consider reimbursement for amounts that exceed the claimant's entitlement. Examples of inconvenience claims are as follows, but are not limited to: requests for reimbursement of rental car expenses; requests for reimbursement of temporary lodging expenses. In the event of an inconvenience caused through the fault or negligence of the contractor (e.g., POV does not arrive as scheduled) the contractor will review and consider each claim on a case-by-case basis and, based on the circumstances, pay, decline, or make a firm settlement offer in writing to the claimant within 45 calendar days.

Q. CONTRACTOR RESPONSIBILITIES

1. Vehicle Turn-in Process. The contractor must:
   a. Process the POV within one hour of sign-in.
   b. Counsel the member/employee/agent on the vehicle movement process and complete all documentation required for movement.
   c. Participate in a joint inspection of the physical condition of the POV with the member/employee.
   d. Attach an identification label on the vehicle to identify delivery location/VPC.
   e. Ensure that no unsafe, inoperable, or vehicles with leaks are accepted for shipment.
   f. Ensure all motorcycles are crated for delivery to the destination VPC.
   g. Advise the member/employee on the loss and damage claims procedures.

2. Vehicle Pick-Up Process. The contractor must:
   a. Process the POV within one hour of sign-in.
   b. Provide verifiable notification to the member/employee/sponsor within two business days of receipt of the POV at destination.
   c. Notify member/employee by telephone if the POV is inoperable or damaged.
   d. Perform a joint inspection with the member/employee documenting the physical condition of the POV.
   e. Advise the customer on the loss and damage claims procedures.

3. Oversized Vehicles. The contractor must:
   a. Advise member/employee/agent that the government’s maximum obligation (entitlement) cannot exceed the cost to ship a vehicle equal in size to 20 Measurement Tons, unless approved through the Secretarial Process for medical reasons. To calculate the POVs measurement ton, multiply the L x W x H of the POV in inches, divide by 1728, then divide by 40.
   b. Recommend ways for the member/employee to downsize the vehicle (e.g., remove ladder, external spare tire, luggage racks, fold or remove side view mirrors).
   c. Calculate the charges for any excess costs for the shipment of an oversized vehicle.
4. Explain how excess costs are determined and prepare the DD Form 1131, or DD Form 139, in order to collect excess costs from the customer. The contractor may also refer the member/employee to the government representative when payment of excess charges is warranted. Joint Vehicle Inspection. The contractor must:
   a. Participate in the joint inspection of the vehicle with the member/employee to record the physical condition of the vehicle. The member/employee may take exception to the inspector’s recording of the physical condition of the vehicle and annotate discrepancies on the reverse side of the vehicle inspection form. Only the person turning in the POV is allowed in the inspection area.
   b. Inform the member/employee of the opportunity to provide comments regarding service received on the DD Form 788 or the Military Surface Deployment and Distribution Command (SDDC) approved commercial equivalent vehicle inspection form.
   c. Pack and inventory personal contents that will remain in the POV.
   d. Provide a copy of the invoice to the member/employee, tape the box lid closed and have the member/employee sign the tape to ensure security of the contents.
   e. Provide the member/employee a legible copy of the DD Form 788, or SDDC approved commercial equivalent, upon acceptance of the vehicle.

   NOTE: It is important that the member/employee retain this document and have it in your possession at the time of pick-up to compare the condition of the vehicle with that recorded at turn-in.

5. Vehicle Acceptance. After acceptance of the vehicle for the shipment, the contractor must:
   a. Use battery booster cables to start the vehicle if necessary.
   b. Repair or replace flat tires before delivery of vehicle. If necessary, replace the damaged tire(s) with a comparable make and value.
   c. Transport the vehicle to the destination even if it becomes disabled while in transit.

R. CUSTOMER COMMENT CARD

1. SDDC depends on the member/employee to provide information on the contractor’s performance. The VPC will encourage all customers complete a “Customer Comment Card”. This is the only means of insuring a quality move and taking action to correct deficiencies if they occur. This is also the opportunity for the member/employee to provide input to improve the POV movement process.

2. Only the government representative has access to the “Customer Comment Card” box. Although it is preferred the card be turned in at the VPC, the member has the option to complete the card and mail it to:
   Military Surface Deployment and Distribution Command
   ATTN: AMSSD-PPS
   1 Soldier Way, Building 1900 West
   Scott AFB, IL 62225
S. NON-CONFORMING POVS


2. These laws and regulations apply to importing POVs to any state of the US, the District of Columbia, Puerto Rico, The Northern Mariana Islands, Guam, American Samoa, and the Virgin Islands. Modifications required for nonconforming POVs to comply with US safety and environmental standards are performed by registered importers and independent commercial importers. As a general rule, all POVs less than 25 years old must comply with all applicable federal motor vehicle safety standards, and all POVs less than 21 years old must comply with federal emissions standards. Fulfillment of federal requirements does not relieve the member from fulfilling requirements of a state or district of the US. For information regarding registration or operation of an imported vehicle in a specific state, contact the Department of Motor Vehicles or other appropriate agency. Vehicles manufactured to meet the federal motor vehicle safety standards have a certification label affixed by the original manufacturer in the area of the driver-side-door. Vehicles manufactured to meet the federal motor vehicle emissions standards have an emissions label affixed in the engine compartment stating that the vehicle meets US EPA emissions standards. Vehicles lacking these certification labels are nonconforming and must be brought into compliance.

3. Prior to turn-in of a non-conforming POV for shipment to the US, member/employee must have in their possession a signed contract with an Independent Commercial Importer (ICI) and/or a Registered Importer (RI) to accomplish required vehicle modifications upon arrival. The POV will not be release for pickup until the ICI/RI has issued the appropriate entry authorization for the US. The member/employee is responsible for any additional costs (including required bonded transport) associated with the import of a non-conforming POV.

4. For additional information on importing/converting vehicles to US specifications may be obtained from the following web sites: www.nhtsa.dot.gov/cars/rules/import/ (*) Non-DOD Website. If your e-mail does not recognize the URL as a link, copy the entire URL and paste it into your Web browser.

T. CONUS VEHICLE REGISTRATION REQUIREMENTS

The Department of Motor Vehicles (DMV) for most states will only issue a certificate of title or a registration for an imported vehicle when the applicant submits proof that the vehicle properly entered the US through US Customs and Border Protection (CBP). The Global POV contractor normally uses CBP Form 7501, Entry Summary, to import DOD POVs into the CONUS. Additional forms that may be required are available at the VPC at the time you pick up your POV. In order to save time when registering your vehicle with the state, please ensure you have the applicable forms before you leave the VPC.

U. STORAGE OF POVS

Refer to the “Storing Your POV” Attachment which can be found on the DTR Web Page at http://www.sddc.army.mil/PP/default.aspx and select “Storing Your POV”. See JFTR, Chapter 5, Part E2, POV Storage When POV Transportation To A Foreign/Non-Foreign OCONUS PDS Is Not Authorized Or Storage ICW Contingency Operation TDY, and JTR, Chapter 5, Part E2 Emergency Storage in the Event of Evacuation, or contact your TO for additional assistance.
V. POV PROCESSING CENTER INFORMATION

The remainder of this brochure provides information unique to each VPC. Consult your local TO to determine the proper VPC from which to ship your POV.

NOTE: Hours of operation for each VPC are listed in the applicable section and are strictly adhered to. VPCs are not open on weekends or holidays. Please plan your trip accordingly.

While every effort is made to provide up-to-date information on the POV program, it is important that you consult with your local TO for any recent changes. We welcome written recommendations to correct or improve this brochure. Address your comments to:

Military Surface Deployment and Distribution Command
ATTN: AMSSD-PPS
1 Soldier Way, Building 1900 West
Scott AFB, IL 62225

W. WHERE IS MY POV

Customers can obtain information online regarding the status of their POV by visiting the following website: https://www.whereismypov.com (*)

This information includes:
1. Turning In/Picking Up a POV.
2. Shipping/Storing services.
3. VPC Locations (CONUS/OCONUS).
4. Required Documentation.
5. Frequently Asked Questions.

X. GENERAL VPC INFORMATION

The remainder of this brochure provides information unique to each VPC operated by the GPC contractor. Consult your local TO to determine the proper VPC from which to ship your POV.

NOTE: Hours of operation for each VPC are listed in the applicable section and are strictly adhered to. VPCs are not open on weekends or holidays. Please plan your trip accordingly.

1. CONUS VPC Information

POV processing hours of operation are Mon – Fri, 0800-1600. VPCs are closed on weekends and Federal Holidays. It’s highly recommended you arrive at the VPC by 1530 hrs to insure processing is completed on time.

<table>
<thead>
<tr>
<th>Location</th>
<th>Address</th>
<th>Phone</th>
<th>Fax</th>
<th>Toll Free</th>
</tr>
</thead>
<tbody>
<tr>
<td>Atlanta</td>
<td>2579 Campbell Boulevard, Ellenwood, GA 30294</td>
<td>404 363-4449</td>
<td>404 363-1858</td>
<td>800 965-9155</td>
</tr>
<tr>
<td>Baltimore</td>
<td>2501 Broening Highway, Baltimore, MD 21224</td>
<td>410 631-5751</td>
<td>410 631-5756</td>
<td>800 631-5751</td>
</tr>
<tr>
<td>Charleston</td>
<td>1510 Meeting Street Road, Charleston, SC 29405</td>
<td>843 805-6667</td>
<td>843 805-6671</td>
<td>800 747-9223</td>
</tr>
<tr>
<td>Dallas</td>
<td>250 Swisher Road, Lake Dallas, TX 75065</td>
<td>940 497-1036</td>
<td>940 497-1076</td>
<td>866 438-2046</td>
</tr>
</tbody>
</table>

(*) For more information, visit https://www.whereismypov.com.
2. OCONUS VPC Information

OCONUS POV Processing Hours vary – see below. US OCONUS VPCs are closed Saturday, Sunday, and US Federal Holidays. Foreign OCONUS VPCs are closed Saturday, Sunday, and select US and Local/Host Nation Holidays. It is highly recommended you call in advance to confirm operating hours and arrive at the VPC by 1530 hrs* to ensure processing is completed on time.

<table>
<thead>
<tr>
<th>Los Angeles</th>
<th>Metro New York/New Jersey</th>
</tr>
</thead>
<tbody>
<tr>
<td>2851 E. Las Hermanas Street</td>
<td>25 Executive Avenue</td>
</tr>
<tr>
<td>Rancho Dominguez, CA 90221-5507</td>
<td>Edison, NJ 08817</td>
</tr>
<tr>
<td>Phone: (310) 735-0900</td>
<td>Phone: 732 339-0591</td>
</tr>
<tr>
<td>Fax: 310 735-0930</td>
<td>Fax: 732 339-0595</td>
</tr>
<tr>
<td>Toll Free: 800 887-3344</td>
<td>Toll Free: 877 269-3702</td>
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<table>
<thead>
<tr>
<th>New Orleans</th>
<th>Norfolk/ Portsmouth (VA)</th>
</tr>
</thead>
<tbody>
<tr>
<td>5481 Crowder Boulevard</td>
<td>3015 Airline Boulevard</td>
</tr>
<tr>
<td>New Orleans, LA 70127</td>
<td>Portsmouth, VA 23701</td>
</tr>
<tr>
<td>Phone: 504 246-2102/0770</td>
<td>Phone: 757 465-4127</td>
</tr>
<tr>
<td>Fax: 504 246-2111</td>
<td>Fax: 757 465-3970</td>
</tr>
<tr>
<td>Toll Free: 800 721-9632</td>
<td>Toll Free: 800 810-7480</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Orlando (FL)</th>
<th>Richmond (CA)</th>
</tr>
</thead>
<tbody>
<tr>
<td>1934 McCoy Road</td>
<td>1200 Wright Avenue</td>
</tr>
<tr>
<td>Orlando, FL 32809</td>
<td>Richmond, CA 94804</td>
</tr>
<tr>
<td>Phone: 407 854 8771/8772</td>
<td>Phone: 510 231-6831</td>
</tr>
<tr>
<td>Fax: 407 854 8774</td>
<td>Fax: 510 237-4046</td>
</tr>
<tr>
<td>Toll Free: 800 758 5998</td>
<td>Toll Free: 800 704-2444</td>
</tr>
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<table>
<thead>
<tr>
<th>Seattle</th>
<th>San Diego</th>
</tr>
</thead>
<tbody>
<tr>
<td>2302 Ross Way</td>
<td>4334 Sheridan Lane</td>
</tr>
<tr>
<td>Tacoma, WA 98421</td>
<td>San Diego, CA 92120</td>
</tr>
<tr>
<td>Phone: 253 272-1712</td>
<td>Phone: 619 5636321</td>
</tr>
<tr>
<td>Fax: 253 272-2375</td>
<td>Fax: 619 563-6320</td>
</tr>
<tr>
<td>Toll Free: 800 597-1833</td>
<td>Toll Free: 877 344-8972</td>
</tr>
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<table>
<thead>
<tr>
<th>St. Louis</th>
<th>THIS SECTION NOT USED (BLANK)</th>
</tr>
</thead>
<tbody>
<tr>
<td>4236 Crescent Industrial Drive</td>
<td></td>
</tr>
<tr>
<td>Pontoon Beach, IL 90745</td>
<td></td>
</tr>
<tr>
<td>Phone: 618 931-2888</td>
<td></td>
</tr>
<tr>
<td>Fax: 618 931-2892</td>
<td></td>
</tr>
<tr>
<td>Toll Free: 800 275-3706</td>
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<table>
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<tr>
<th>Alaska</th>
<th>Alaska – Continued</th>
</tr>
</thead>
<tbody>
<tr>
<td>Hours of Operation 0800 – 1600. VPC is closed at 1700.</td>
<td>Hours of Operation 0800 – 1600. VPC is closed at 1700.</td>
</tr>
<tr>
<td>Anchorage Vehicle Processing Center</td>
<td>Fairbanks Vehicle Processing Center</td>
</tr>
<tr>
<td>2945 Mountain View Drive</td>
<td>904 Aurora Drive</td>
</tr>
<tr>
<td>Anchorage, Alaska 99501</td>
<td>Fairbanks, Alaska 99701</td>
</tr>
<tr>
<td>Phone: 907 297-1133</td>
<td>Phone: 907-451-1753</td>
</tr>
<tr>
<td>Fax: 907 297-1198</td>
<td>Fax: 907 451-1826</td>
</tr>
<tr>
<td>Country</td>
<td>Description</td>
</tr>
<tr>
<td>--------------</td>
<td>---------------------------------------------------------------------------------------------------------------------------------------------</td>
</tr>
<tr>
<td>Bahrain</td>
<td>*POV Processing Hours 0800 – 1600. VPC is closed at 1700. Open Sunday through Thursday Closed Friday and Saturday Bahrain Vehicle Processing Center Building #167A Road #4903, Block# Riffa Al Muaskar 949 East Riffa Industrial Area Kingdom of Bahrain Phone: 00 973 177 02193 or 00 973 177 01430 Fax: 00 973 177 01456</td>
</tr>
<tr>
<td>Belgium</td>
<td>Hours of Operation 0800 – 1530. VPC is closed at 1630. Chievres Vehicle Processing Center Chievres Air Base Building 46 Chievres, Belgium 7950 Phone: 32(0) 68665999 Fax: 32(0) 68665948</td>
</tr>
<tr>
<td>Germany</td>
<td>Hours of Operation 0800 – 1600. VPC is closed at 1700. Baumholder Vehicle Processing Center Gebaeude 8716, Raum 1-3 Smith Barracks AM Bahnhof/Bldg 8716 55774 Baumholder, Germany Phone: 49 67832445 Fax: 49 67833377</td>
</tr>
<tr>
<td>Germany</td>
<td>Hours of Operation 0800 – 1600. VPC is closed at 1700. Boeblingen Vehicle Processing Center Panzer Kaserne Bldg. 2931 71032 Boeblingen, Germany Phone: 49 7031224453 Fax: 49 7031413408</td>
</tr>
<tr>
<td>Germany</td>
<td>Hours of Operation 0800 – 1600. VPC is closed at 1700. Grafenwoehr Vehicle Processing Center U.S. Grafenwoehr Base Saratoga Ave., Bldg. 515 92655 Grafenwoehr, Germany Phone: 49 96418480 Fax: 49 96413597</td>
</tr>
<tr>
<td>Germany</td>
<td>Hours of Operation 0800 – 1600. VPC is closed at 1700. Kaiserslautern Vehicle Processing Center Kapaun Air Station Bldg. 2806 67661 Kaiserslautern, Germany Phone: 49 63198517 Fax: 49 63198518</td>
</tr>
<tr>
<td>Germany</td>
<td>Hours of Operation 0800 – 1600. VPC is closed at 1700. Mannheim Vehicle Processing Center Taylor Barracks Bldg. 348 68309 Mannheim, Germany Phone: 49 6217140511 Fax: 49 6217140711</td>
</tr>
<tr>
<td>Germany</td>
<td>Hours of Operation 0800 – 1600. VPC is closed at 1700. Schweinfurt Vehicle Processing Center Conn Barracks Custer St., Bldg. 35 97421 Schweinfurt, Germany Phone: 49 9721803618 Fax: 49 672185224</td>
</tr>
<tr>
<td>Germany</td>
<td>Hours of Operation 0800 – 1600. VPC is closed at 1700. Spangdahlem Vehicle Processing Center Spangdahlem Air Base Bldg. 222 54529 Spangdahlem, Germany Phone: 49 66654484 Fax: 49 66654469</td>
</tr>
<tr>
<td>Germany</td>
<td>Hours of Operation 0800 – 1600. VPC is closed at 1700. Wiesbaden Vehicle Processing Center Mainz Kastel Housing Area Bldg. 7513 55252 Mainz Kastel, Germany Phone: 49 6134 69303 Fax: 49 6134 63579</td>
</tr>
<tr>
<td>Location</td>
<td>Hours of Operation</td>
</tr>
<tr>
<td>-------------</td>
<td>--------------------</td>
</tr>
</tbody>
</table>
| Guam        | 0800 – 1500        | 1600             | VPC is closed at 1600.  
Guam Vehicle Processing Center  
COMNAVMAR Naval Base  
Building 3179  
Santa Rita, Guam 96915  
Phone: 671 339 2205  
Fax: 671 564 2105 |
| Hawaii      | 0800 – 1500        | 1600             | VPC is closed at 1600.  
Honolulu Vehicle Processing Center  
Sand Island Parkway  
Pier 51-B  
Honolulu, HI 96820  
Phone: 808 848-8383  
Fax: 808 853-2116  
Toll Free: 800 896-7745 |
| Italy       | 0830 – 1600        | 1700             | VPC is closed at 1700.  
Aviano Vehicle Processing Center  
Via Monte Tremol 20  
Zona Industrial  
33081 Aviano, Italy  
Phone: 39(0) 434661419  
Fax: 39(0) 434661420 |
| Italy - Continued | Hours of Operation 0830 – 1530. VPC is closed at 1630.  
Livorno Vehicle Processing Center  
Leghorn Army Depot  
Camp Darby  
Gate 27, Building 5130  
SS1 Aurelia  
56018 Tirrenia/Pisa, Italy  
Phone: 39(0) 50579920  
Fax: 39(0) 5037649  
Toll Free: 800 053 388 |
| Italy - Continued | Hours of Operation 0730 – 1500. VPC is closed at 1630.  
Sigonella Vehicle Processing Center  
Transcar POV Shipping  
c/o Basee Navale USA/NAS II  
Strada Statale 417 Catania-Gela  
95030 Piano d’Arci/Sigonella (CT)  
Phone: 0039-095-86-5529  
Fax: 0039-095665547  
Toll Free: 800-053733  
DSN: 314 624-5529 |
| Italy - Continued | Hours of Operation 0830 – 1600. VPC is closed at 1700.  
Vicenza  
Via Strada Della Pelose  
Building 970  
36040 Vicenza, Italy  
Phone: 39(0) 44431898  
Fax: 39(0) 444263168  
DSN: 314 634-7760 |
| Italy – Continued | Hours of Operation 0800 -1630. VPC is closed at 1630.  
Schinnen Vehicle Processing Center  
Borgerweg 10  
Building 27, Room 102  
6365 CW-Schinnen, NL  
Phone 31 (0) 464432851  
Fax: 31 (0) 464432735 |
<table>
<thead>
<tr>
<th>Location</th>
<th>Hours of Operation</th>
<th>Contact Information</th>
</tr>
</thead>
</table>
| **Puerto Rico**   | **0800 – 1600. VPC is closed at 1700.**     | **San Juan Vehicle Processing Center**  
Avenida J. F. Kennedy, Km 2.5  
San Juan, Puerto Rico 00920  
Phone: 787 792-1233  
Fax: 787 781-0688  
Toll Free: 888 872-6064 |
| **South Korea**   | **0800 – 1600. VPC is closed at 1700.**     | **Seoul Vehicle Processing Center**  
Camp Kim  
Building C1244-68  
US Army Garrison Yongsan  
APO AP 96205-5333  
Telephone:  
Inbound Shipments: (Local) 02-798-7031  
(From Overseas) 82-2-798-7032  
Outbound Shipments: (Local) 02-798-7032  
(From Overseas) 82-2-798-7032  
FAX:  
(Local) 02-798-7033  
(From Overseas) : 82-2-798-7033 |
| **South Korea – Taegu** | **0800-1600. VPC is closed at 1700.** | **Taegu Vehicle Processing Center**  
20th Support Group  
Bldg. 1415  
Camp Henry, Korea  
APO AP 96218-0562  
Phone: 82 53 470 8112  
Fax: 82 53 470 8113 |
| **Spain**         | **0800 – 1200/1400-1600. VPC is closed at 1700.** | **Rota Vehicle Processing Center**  
Transportes Internacionales Ferris, S.A.  
Avenida Crucero Baleares, #18  
11520 Rota (Cadiz), Spain  
Phone: 0034-956-811044 / 0034-956-840185  
Fax# 0034 956-815077  
800# 0034-900-214304 |
| **Turkey**        | **0800 – 1100/1300-1600. VPC is closed at 1700.** | **Izmir Vehicle Processing Center**  
Hacilarkiri  
Caddesi # 15/1  
TR-35040 Borniva  
Tel# 0090-232-478-2856  
Fax# 0090 232-478-2859  
800# 0800-479-7644 |
| **Turkey – Continued** | **0800 – 1100/1300-1600. VPC is closed at 1700.** |  |
| **United Kingdom** | **0800 – 1530. VPC is closed at 1630.** | **Brandon Vehicle Processing Center**  
40 Wimbledon Ave.  
Brandon, Suffolk, England  
Phone: 44(0) 1842813999  
Fax: 44(0) 1842812981  
Toll Free: 800 87267227 |
| **Bahrain**       | **0800 – 1600. VPC is closed at 1700. Open Sunday through Thursday Closed Friday and Saturday** | **Bahrain Vehicle Processing Center**  
Building #167A Road  
#4903, Block#  
Riffa Al Muaskar 949 East Riffa Industrial Area  
Kingdom of Bahrain  
Phone: 00 973 177 02193 or 00 973 177 01430  
Fax: 00 973 177 01456 |
The above adjustment is based on a thorough examination of all available records. If the Disbursing Officer has knowledge that a previous adjustment has been made or why the adjustment should not be made for the same item, this authorization should be returned with a brief statement of the reason for failure to make adjustment.

I CERTIFY that the adjustment indicated above has been entered on the above-named member's Military Pay Record. (If adjustment has not been entered, give explanation on reverse over D.O.'s signature and symbol number.)
### Cash Collection Voucher

| 1. Disbursing Office Collection Voucher Number |
| 2. Receiving Office Collection Voucher Number |

#### Receiving Office

- **Activity (Name and Location) (Include Zip Code)**

- **Received and Forwarded By (Printed Name, Title and Signature)**

- **Telephone Number (Include Area Code):**
  - **Commercial:**
  - **DSN:**

#### Disbursing Office

- **Activity (Name and Location) (Include Zip Code)**

- **Disbursing Officer (Printed Name, Title and Signature)**

- **Telephone Number (Include Area Code):**
  - **Commercial:**
  - **DSN:**

- **Period:**
  - **From:**
  - **To:**

<table>
<thead>
<tr>
<th>6. Date Received</th>
<th>7. Name of Remitter Description of Remittance</th>
<th>8. Detailed Description of Purpose for Which Collections Were Received</th>
<th>9. Amount</th>
<th>10. Accounting Classification</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td></td>
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<td>0.00</td>
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</table>

**DD Form 1131, Dec 2003**

Figure K3-2. DD Form 1131, Cash Collection Voucher

IV-K3-19
Figure K3-3. DD Form 788, Private Vehicle Shipping Document for Automobile
**Figure K3-3. DD Form 788, Private Vehicle Shipping Document for Automobile (Cont’d)**
(*) **Non-DOD Website:** You are now leaving the United States Department of Defense (DOD) web domain and entering the web site of another organization. The DOD does not maintain the target web site. The web site you are entering contains information created, published or otherwise posted by organizations and entities independent of the DOD. The DOD does not approve, endorse or certify any products, services or information contained in the web sites of any other organizations. The DOD is not responsible for the content, accuracy, legality, safety, functionality, timeliness, reliability, fitness for any particular purpose, accessibility, or privacy of any such web site or hyperlink.